# The Use of an Immunization Registry for Statewide CASA Assessments

#### Quan Le

Louisiana Immunization Network for Kids Statewide (LINKS) Terry Hughes Scientific Technologies Corporation (STC)

National Immunization Conference May 2, 2002







# Regional Immunization Consultants

> Role and Responsibilities

- Serve as "Immunization Expert" and point of contact for public and private providers
- Conduct CASA assessments and other quality improvement activities
- Form local community-based coalitions of all immunization partners and assure ongoing activities
- Perform outreach to private providers



#### Immunization Service Delivery in Louisiana

✤ About 690 active VFC sites

- Administering 1.25 million doses to an annual birth cohort of  $67,\!000$
- Consolidation or closing of some Parish Health Units shift toward private sector or community based programs
- > Health Insurer's need for HEDIS data
- > Medicaid GPRA Initiative
- Veed for greater efficiency of CASA assessments of Parish Health Units

### How CASA Used to Be Done

- ☆ "Summertime Blues"—very labor intensive
  - Drawing the Sample (all 19-35 month olds)
  - June thru September field work to Parish Health Units
  - Chart Pulls and Data Entry of >22,000 records
  - 2 month Data Analysis--Data Consolidation and Results by facility, parish, region and state
  - Comparison to NIS—more localized data that provided ability to intervene where necessary

#### Major Milestones of LINKS (Louisiana Immunization Network for Kids Statewide)

- March, 2001—STC begins implementation of a totally Internet based system
- > April 2001--conversion of 2 local public health registries
- Value of WIC and Vital Records Data
- March 2001--Training and Deployment to 94 Parish Health Units
- Summer 2001—data entry of the "Pink Cards" at Parish Health Units
- October, 2001--1 millionth patient record entered into system

## Use of LINKS for CASA

7

- Historical data entered into LINKS
  - Some PHUs enter all, some only those < age 2
- & All new data entry into LINKS
- CASA defines sample period and "system review date"
- System exports all data for age range (not just a sample) to CASA
- > CASA reports run and results generated





# Impact of the Use of the Registry

- Significant staff time commitment now available for other duties
  - Private Provider Outreach and Marketing for Registry
- > Standardized, objective results
- Greater ability to examine data quality, timeliness and completeness
  - Interventions can now be more focused and appropriate

#### Next Steps

- Legislative change removing "consent to load record" no barriers to data sharing
  - Medicaid
  - Managed Care
  - Other local registries
- Targeting and Enrollment of High Volume Private Providers
  - Electronic data exports to LINKS via HL7 or vendors "native format" for conversion by Data Translation Tool

# Lessons Learned

۲

- Change can be scary, and can be resisted by overwhelmed staff
- Benefits of change can take some time and hard work to achieve

>

- Benefits should be significant and timely to be valuable
- ≽ There's always more work to be done