Keys to a Successful Billing Program

- Understand benefit design (who covers what)
- Confirm patient eligibility prior to the delivery of service
- Submit clean claims electronically (no roster or paper claim billing)
- Submit claims timely
- Collect patient financial responsibility (copays and deductibles) at the point of service
- Accurate coding

Challenges for Public Health Providers

- Many do not have billing or coding experience
- Billing systems are expensive
- Medical billing systems cannot process claims for vaccines covered by Medicare Part D
- Contracting with third party payers and maintaining Medicare certification is complex and time consuming
- Keeping up with benefit design, billing and coding regulatory changes is difficult

Case Study: Medicare Part B

Prior to moving to TransactRx
- Provider was roster billing
- 10 to 20% of claims rejected/denied
- Provider was 4+ months behind in billing

After enrolling with TransactRx Part B program
- All past claims were billed and collected
- AR days fell from 6+ months to less than 30 days
- Zero eligibility denials
- Reduced staff billing time

Case Study: Medicare Part D

Prior to moving to TransactRx
- 400+ public and community health providers had no access to pharmacy billing software
- Patients options
  - Paid 100% out of pocket and submitted for reimbursement
  - Did not receive the vaccine
  - Paid $0 and the clinic lost revenue

After enrolling with TransactRx
- Patient eligibility is confirmed prior to service
- Claims are submitted electronically
- No payer contracting or paperwork is required
- Vaccine utilization continues to increase
- Patients with contracted Part D plans
  - Pay copay/deductible at the time of service
  - Have no reimbursement paperwork to complete

Contact Information

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Medicare Part D

1. Enroll in Part D Network
2. Use the TransactRx web portal to check eligibility, view patient copays, view provider reimbursement and submit pharmacy claims
3. No payer contracting required
4. Payments from PBM's are processed through TransactRx and remitted to providers with standardized EOPs
5. No cost to the provider (Free!)

Medicare Part B, Medicaid, Commercial

1. Enroll in National Immunization Network
2. Use the TransactRx web portal to check eligibility, view patient copays, view provider reimbursement
3. No roster billing or CMS 855's to complete
4. Payer contracting support provided
5. Very low transaction fees