# ADAPTING A NATIONAL STD TESTING CAMPAIGN FOR A LOCAL AUDIENCE IN SANTA CLARA COUNTY, CALIFORNIA

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## BACKGROUND

#### One in two young people will get an STD by age 25.

Get Yourself Tested (GYT) is a national campaign to promote sexually transmitted disease (STD) testing among youth ages 13-24 years old. GYT was developed as part of It's Your (Sex) Life, a longstanding (since 1997) public information partnership of MTV, the Kaiser Family Foundation, the U.S. Centers for Disease Control and Prevention, Planned Parenthood Federation of America, the National Coalition of STD Directors, and the American College Health Association.<sup>1</sup>

The STD & HIV Prevention and Control Branch of California's Santa Clara County (SCC) Public Health Department (PHD) and John Snow, Inc. (JSI), a public health research and consulting organization, repurposed and disseminated GYT materials throughout Santa Clara County, during STD Awareness Month in April 2013.



Adapted GYT poster.

## **OBJECTIVES**

#### **SHORT-TERM OBJECTIVES**

- Youth become aware of GYT
- Community partners disseminate GYT campaign materials
- Increase visits to GYT website from SCC
- Increase online searches for SCC STD testing locations

#### **LONG-TERM OBJECTIVES**

- Increase proportion of youth in SCC who get tested for STDs
- Support Santa Clara County's 2012-2014 Comprehensive HIV Prevention and Care *Plan*<sup>2</sup> goals

## METHODS

In adapting GYT, PHD and JSI developed a strategic marketing mix that draws from the "4P's" of traditional marketing: product, price, place, and promotion.<sup>3</sup> In addition to the 4P's identified in traditional marketing, PHD and JSI incorporated a fifth "P" as an essential component of the campaigns' success: partnerships. This approach builds upon the County's history of working with local partners to extend the reach of often limited resources in promoting HIV/STD testing and prevention.

### GYT materials based on formative research with diverse youth ages

15-18 in SCC. Focus group participants were shown a variety of different STD testing campaigns and all participants selected GYT based on messages and images.

PHD and JSI adapted

Adapting the materials included adding the PHD logo to existing materials (print and video), adapting GYT messages for an audio PSAs for local radio stations and Pandora Internet radio. In addition, for Pandora, banner ads were developed. Table 1 further highlights each communication

channel.

#### TABLE 1. CAMPAIGN MATERIALS AND ESTIMATED REACH

CAMPAIGN MATERIALS	# OF MATERIALS
Outdoor Advertising	
Exterior/interior bus ads	<ul><li>15 exterior bus ads</li><li>25 interior bus ads</li></ul>
Bus shelters	15 bus shelter ads
Large billboard	5 large billboards
Mall backlit dioramas	10 backlit dioramas
Video	
Movie theater pre-movie video	1 30-second video
Radio	
Pandora ad	<ul><li>1 15-second audio ad</li><li>1 web banner &amp; tile ad</li></ul>
106.1 KMEL PSA	1 15-second PSA
94.9 KYLD PSA	1 15-second PSA
Print Materials	
<ul><li>Community toolkits each containing:</li><li>Welcome letter and feedback form</li></ul>	
• Posters	• 10,000 posters
• Fliers	<ul><li>6,000 fliers</li><li>25,000 postcards</li></ul>
• Postcards	• 22,000 postcards
• Palm cards	• 3,500 buttons
• Buttons  Sample cocial modia massaging	,
Sample social media messaging     Digital	
	6 ads
Facebook ads	6 ads
Facebook posts	9 posts
Tweets	3 tweets
SCC PHD web banner	1 banner



Pictured clockwise from top left: Pandora banner ad, GYT at the movies, billboard ad, GYT print materials on display, bus shelter ad, bus ad.

## RESULTS

PHD and JSI tracked the distribution and placement of materials, social media metrics, and web analytics. JSI also conducted 100 intercept surveys with a convenient sample of youth at a local shopping mall. Across communication channels, GYT had an estimated 30 million impressions in SCC during April 2013. Evaluation highlights are provided below.

#### **EVALUATION HIGHLIGHTS**

- The GYT Pandora ad's click-through rate of 2.39% that was double the average rate of other ads on Pandora<sup>4</sup>
- Of eligible respondents from the intercept surveys, 23% had heard of GYT and 4 said they got tested as a result of seeing the ad<sup>5</sup>
- HIVtest.org (where campaign materials directed people to) saw a 200% increase in searches with Santa Clara County ZIP codes looking up STD testing locations in April 2013 compared with April 2012<sup>6</sup>
- GYT ads were placed on 70 outdoor ads (billboards, bus ads, and mall ads) and had an estimated 20 million impressions<sup>7</sup>
- The 30-second video played 2,072 times and had an estimated reach of **62,000 viewers**<sup>8</sup>
- The GYT Facebook ads had over **8.5 million impressions**9
- Delivered **over 100 toolkits** to local community partners such as community colleges, YMCA, cafes, libraries, health centers, and other health and social organizations

## CONCLUSIONS

PHD and JSI reached a wide range of youth with GYT STD testing messages across SCC. By leveraging and adapting a well-tested national campaign, SCC directed its limited resources to campaign dissemination rather than development, and used a wide range of communication channels to get the campaign messages out in the local community. Adapting existing public health campaigns ways can be an effective and economical way to communicate health messages.

- Numbers provided by Pandora Data from JSI intercept surveys conducted on May 3,
- 2013 in Vallco Shopping Mall in Cupertino, CA Numbers provided by CDC (who manage HIVtest.org)
- Impressions provided by Blue Line Medi Numbers provided by Camera Cinemas Numbers provided by Facebook Insights





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From "About GYT Factsheet": http://www.itsyoursexlife.com/toolkit/content/toolkit\_files/237/original\_file.pdf?1299184117

Available at http://www.sccgov.org/sites/sccphd/en-us/Documents/Santa%20Clara%20County%202012-2014%20Comprehensive%20HIV%20Prevention%20Care%20Plan.pdf Adapted from "Social Marketing: Influencing Behaviors for Good." Philip Kotler and Nancy R. Lee (SAGE 2008). Contact Nancy Lee at www.socialmarketingservice.com.